



We're here to help.

FAQs:
Housing

www.howellslp.com

We're here to help.

What it meant by the term Housing?

Our Housing team can provide help and advice on any legal issues relating to your home, including:

- Possession proceedings
- Rent arrears
- Tenancy issues
- Tenancy deposit claims
- Disrepair
- Homelessness
- Rehousing
- Unlawful evictions
- Mortgage arrears

I should get in touch with the Housing team if...

- My landlord says I have rent arrears
- My landlord says I have breached the terms of my tenancy due to anti social behaviour or any other reason
- I am homeless or about to be made homeless
- I want help with rehousing
- I have been unlawfully evicted by my landlord
- I am being harassed by my landlord
- I have repairs that need doing but my landlord has refused or is taking a long time to get the repairs done

When should I contact you?

You should contact us if you become affected by any of the above statements.

What happens first?

We will make an appointment with you to discuss the matter with one of our specialist advisors. We will ask you to provide us with some personal details and proof of your income from the month leading up to the appointment.

We will take details of your problem and discuss with you the next steps and your position generally. If you have a choice of options, we will discuss those options with you and may ask you to make a decision as to which option you wish to pursue.

What happens next?

This will depend upon your case.

We will usually need to write to your landlord or a third party to obtain further documents or information.

Will I have to go to court?

This also depends upon the nature of your case.

If possession proceedings have been issued or if your case involves an injunction, then you will almost always have to attend court.

What happens at the end of my case?

We will write to you to confirm the outcome of your case.

We're here to help.

How long will my case take?

This will depend upon the nature of the problem and how far in advance you contact us.

Possession proceedings can take a matter of days to complete however other more complicated cases may take up to 6 months or longer. We will try and give you an indication at the start of your case but this can change depending on how the case develops.

How much will it cost me?

During your first appointment with us we will determine whether you are eligible for public funding, otherwise known as Legal Aid. If you are eligible you will receive free legal advice.

In some limited circumstances you may have to pay a contribution towards your public funding. Any contribution is assessed by the LSC and is based on your income and savings. If that is the case we would always discuss this with you at the start of your case.

For those who are not eligible, we can still provide advice to you as a paying private client.

Who will look after my case?

Your case will be looked after by any one of our expert Housing team who have a wealth of experience in this area of law. Whether that is a solicitor or a caseworker, you can be sure of receiving excellent advice with a personal service.